Oracle® Communications Performance Intelligence Center

Alarm Forwarding Administration Guide

Release 9.0

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Oracle Communications Performance Intelligence Center Alarm Forwarding Administration Guide, Release 9.0

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Alarm Forwarding Overview

NSP Alarm Forwarding (Alarm Forwarding) enables the user to forward alarms to specified destinations. The user can create alarm forwarding rules using Filters.
This application handles several types of alarms, including those pertaining to

- Traffic supervision
- Quality of service
- SS7 network (nodes, linksets, links)
- System errors

Alarm Forwarding Scope and Audience

This user's guide provides information about the Network Software Platform (NSP) Alarm Forwarding application. This guide provides definitions and instructions to help the user efficiently and effectively define conditions and destinations for forwarding Alarms. The audience for this manual is the NSP
ConfigManager and NSPConfigPowerUser.

About the Performance Intelligence Center

The Performance Intelligence Center (PIC) is a monitoring and data gathering system that provides network performance, service quality and customer experience - across various networks, technologies, protocols, etc. Beyond monitoring performance and gathering data, the solution also provides analytics, actionable intelligence and potentially an intelligent feedback mechanism. It allows Service Providers to simultaneously look across the Data Link, Network, Transport and Application layer traffic to better correlate and identify the impact of network problems on revenue generating applications and services.

PIC functionality is based on the following general flow. The Integrated Message Feeder (IMF) is used to capture SS7 and SigTran traffic. The Probed Message Feeder (PMF) is used to capture both SS7 and IP traffic. Both products forward Probe Data Units (PDUs) to the Integrated xDR Platform (IXP). The IXP stores this traffic data and correlates the data into detailed records (CDRs, IPDRs, TDRs, etc.). The IXP then stores the data on the system for future analysis. The Network Software Platform (NSP) provides applications that mine the detailed records to provide value-added services such as network performance analysis, call tracing and reporting.

PIC centralized configuration tasks fall into one of two categories:

- Data Acquisition and Processing - the configuration of the probes, routing of PDUs to the xDR builder setup, KPI generation, data feeds, etc.
- PIC System Administration - the configuration of monitoring sites, configuring PIC servers, setting up permissions, etc.

Note: For more information see Centralized Configuration Manager Administration Guide. This is a graphic overview of the PIC system.

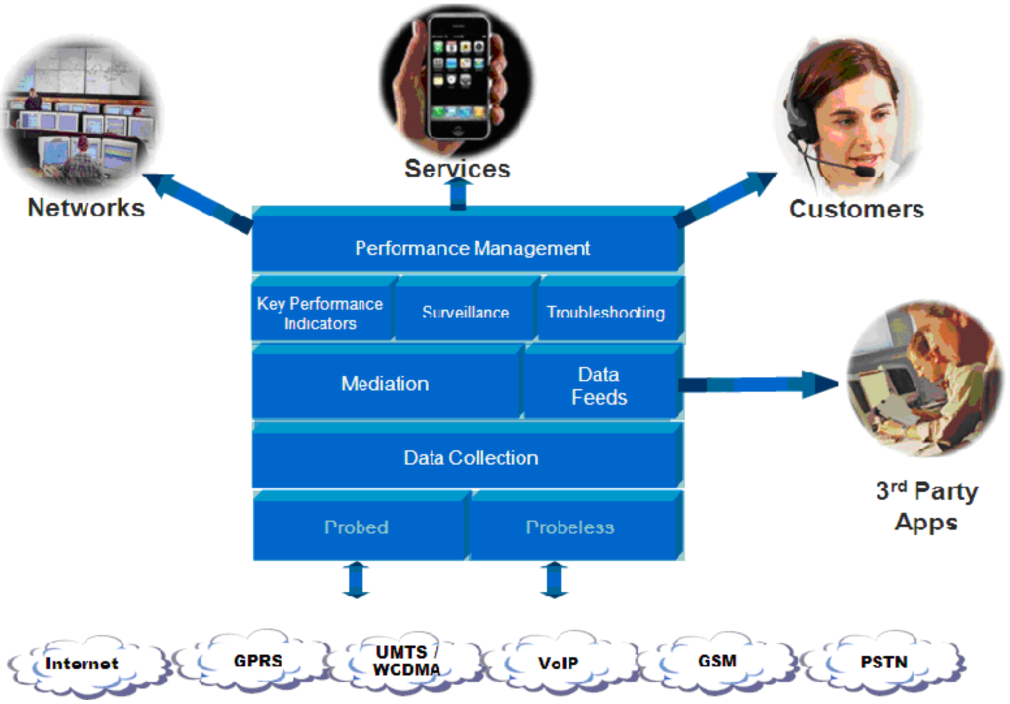


Figure 1: PIC Overview

Setting User Preferences

Users can set User Preferences that apply across all the NSP applications. These include

- Time specifications (date format, time zone, etc.)
- Directory names (for exporting, uploading, and downloading)
- Enumeration values (numerals vs. text)
- Point code specifications
- CIC specifications
- Default alarm colors
- Default object privacy privileges

Administrators have possibility to define default preference applying to all users (when they didn’t modified it) and system processes.
For Forwarding processes, it applies to mail formatting (data/time preferences).

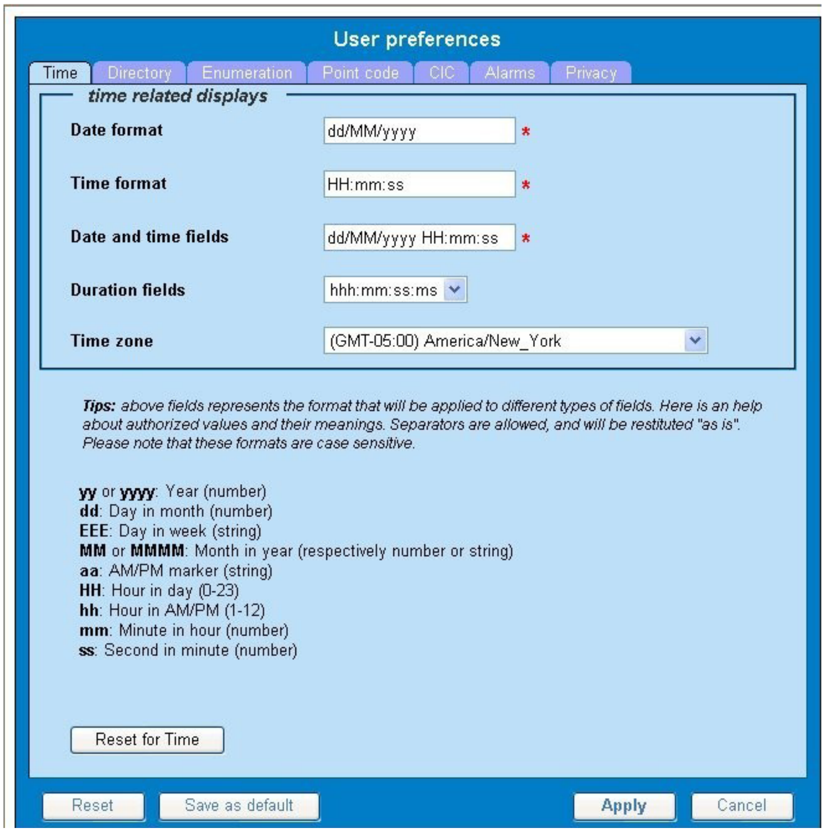
Setting Time Format

Follow these steps to set the time format:

1. Click **User Preferences** on the Application board. The User Preferences page is displayed.
2. Click the **Time** tab.

   The Time page is displayed. The red asterisk denotes a required field.

   Note: Use the tips on the page to help you configure the time format.



time related displays

Date format: dd/MM/yyyy *

Time format: HH:mm:ss *

Date and time fields: dd/MM/yyyy HH:mm:ss *

Duration fields: hhh:mm:ss:ms

Time zone: (GMT-05:00) America/New_York

Tips: *above fields represents the format that will be applied to different types of fields. Here is an help about authorized values and their meanings. Separators are allowed, and will be restituted "as is". Please note that these formats are case sensitive.*

yy or **yyyy**: Year (number)
dd: Day in month (number)
EEE: Day in week (string)
MM or **MMMM**: Month in year (respectively number or string)
aa: AM/PM marker (string)
HH: Hour in day (0-23)
hh: Hour in AM/PM (1-12)
mm: Minute in hour (number)
ss: Second in minute (number)

Figure 2: Time Formatting Page

3. Enter the format for these time-related displays.

- **Date format**
- **Time format**
- **Date and time fields**

4. Select the formats for these time-related displays by using the drop-down arrow.

- **Duration fields**
- **Time zone**

  Note: You must choose your time zone to get local time.

5. If you want to reset the time-related displays to default settings, click **Reset for Time.** (The bottom **Reset** button resets all the tabbed pages to default settings.)

6. Click **Apply** to save settings.

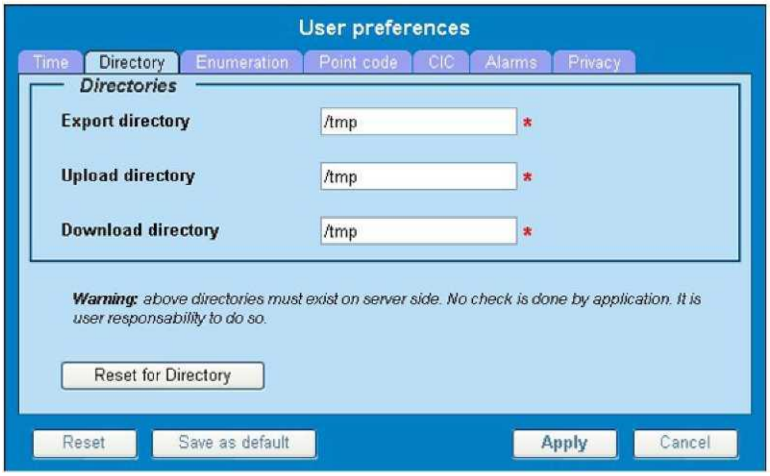
Setting Directory Preferences

Use the User Preferences feature to set the Export, Upload and Download directory paths for your system. These paths define where xDR's, dictionary files and other elements are stored.

Follow these steps to set the directory preferences.

1. Click **User Preferences** on the Application board. The
User Preferences page is displayed.

2. Click the **Directory** tab.
The Directory page is displayed. The red asterisk denotes a required field.



Directories

Export directory	/tmp *
Upload directory	/tmp *
Download directory	/tmp *

Warning: *above directories must exist on server side. No check is done by application. It is user responsabillity to do so.*

Figure 3: Directory Page

3. Type in the following:

- **Export directory**
- **Upload directory**
- **Download directory**

4. If you want to reset the directories to default settings, click "**Reset for Directory".** (The bottom **Reset** button resets all the tabbed pages to default settings.)

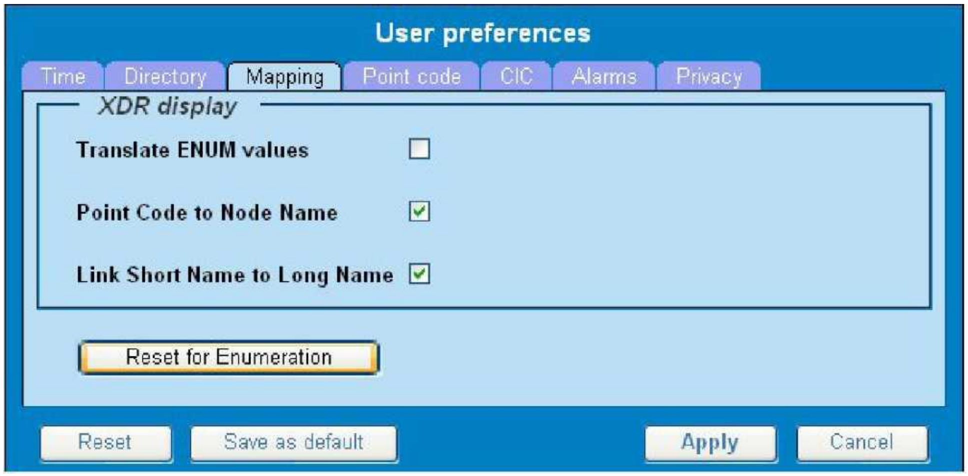
5. Click **Apply** to save your settings.

Setting Mapping Preferences

You can set the Mapping settings using the User Preferences feature.

Follow these steps to set Mapping preferences.

1. Click **User Preferences** in the Application board. The
User Preferences page is displayed.
2. Click the **Mapping** tab. The Mapping
page is displayed.



Translate ENUM values □

Point Code to Node Name ☑

Link Short Name to Long Name ☑

Figure 4: Mapping Page

3. Check **Translate ENUM values** to display text instead of numerals.

   Enumeration is used by xDRs to display text values instead of numeric. (For example, rather than showing the numeral for Alarm Severity, the user interface will show the actual word, such as "Major" or "Critical.")

4. Check **Point Code to Node Name** to display the custom (user-defined) name of the node. Otherwise, the Point Code value is displayed.

5. Check **Link Short Name to Long Name** to display the custom (user-defined) link name or the Eagle link name. Otherwise, the short name is displayed, which is the name that begins with an asterisk (*).

6. To reset the Mapping values to the default, click **Reset for Enumeration.** (The bottom **Reset** button resets all the tabbed pages to default settings.)

7. Click **Apply** to save the changes.

Setting Point Code Preferences

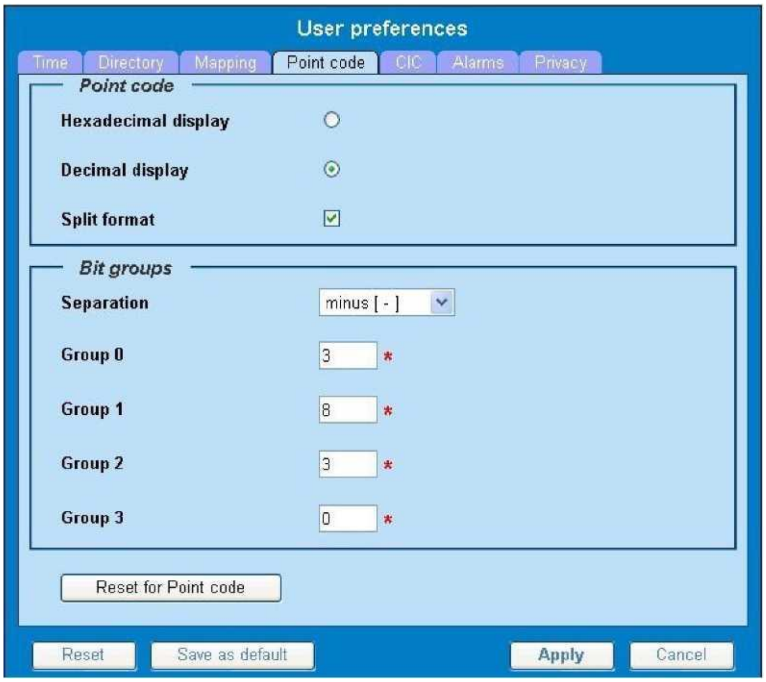
The User Preferences feature enables you to set the Point Code preferences for your system. A Point Code is a unique address for a node (Signaling Point), used to identify the destination of a message signal unit (MSU).

Follow these steps to set the Point Code preferences.

1. Click **User Preferences** in the Application board. The User Preferences page is displayed.

2. Click the **Point Code** tab.

   The Point Code page is displayed. The red asterisk denotes a required field.



Point code

Hexadecimal display	○
Decimal display	●
Split format	☑

Bit groups

Separation	minus [-]
Group 0	3 *
Group 1	8 *
Group 2	3 *
Group 3	0 *

Figure 5: Point Code Tab

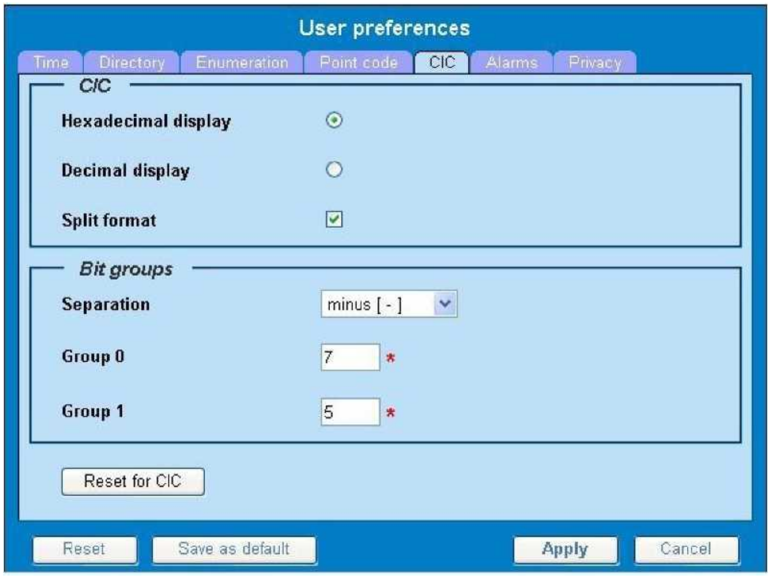
3. Select either **Hexadecimal display** or **Decimal display.**
4. Select or de-select **Split format.**
   If **Split format** is checked, the Bit groups settings in the box below are active. If **Split format** is not checked, Bit groups settings are not applicable.
5. If you selected Split format above, go to the next step. If you did not select Split format, go toTo reset the point code preferences to default settings, click **Reset for Point code.** (The bottom **Reset** button resets all the tabbed pages to default settings.) *To* reset the point code preferences to default settings, click **Reset for Point code.** (The bottom **Reset** button resets all the tabbed pages to default settings.).
6. In the Bit groups panel, use the drop-down box to select the **Separation** type.
7. Type in values for **Groups 0-3.**
8. To reset the point code preferences to default settings, click **Reset for Point code.** (The bottom **Reset** button resets all the tabbed pages to default settings.)
9. Click **Apply** to save your settings.

Setting CIC Preferences

The Circuit Identification Code (CIC) provides a way to identify which circuit is used by the Message Signaling Unit (MSU). This is important in ProTrace applications. Use the User Preferences feature to set the CIC settings for your system.

Complete these steps to set the CIC preferences:

1. Click **User Preferences** in the Application board. The
User preferences page is displayed.
2. Click the **CIC** tab. The CIC page is displayed. The red asterisk denotes a
required field.



CIC

Hexadecimal display ●

Decimal display ○

Split format ☑

Bit groups

Separation: minus [-]

Group 0: 7 *

Group 1: 5 *

Figure 6: CIC Page

3. Select either **Hexadecimal display** or **Decimal display.**
4. Select or de-select **Split format.**

   If **Split format** is checked, the Bit groups settings in the box below are active. If **Split format** is not checked, Bit groups settings are not applicable.

5. If you selected Split format above, go to the next step. If you did not select Split format, go to *If you* want to reset CIC preferences to the default, click "**Reset for CIC".** (The bottom **Reset** button resets all the tabbed pages to default settings.).
6. In the Bit groups panel, use the drop-down box to select **Separation** type.
7. Type in values for **Group 0** and **Group 1.**
8. If you want to reset CIC preferences to the default, click "**Reset for CIC".** (The bottom **Reset** button resets all the tabbed pages to default settings.)
9. Click **Apply** to save your settings.

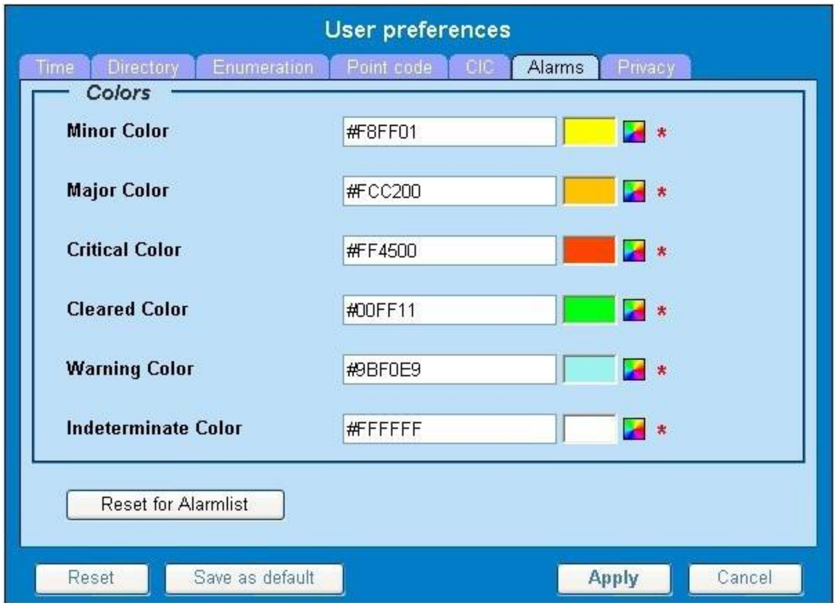
Setting Alarms Preferences

Use the Alarms tab in User Preferences to define the default colors that indicate alarm severity. The colors are displayed in the Perceived Severity column of alarms tables and on object icons in maps.

Follow these steps to modify alarm status colors.

1. Click **User Preferences** in the Application board. The User preferences page is displayed.
2. Click the **Alarms** tab.

   The Alarms page is displayed. The red asterisk denotes a required field.



Minor Color #F8FF01 *

Major Color #FCC200 *

Critical Color #FF4500 *

Cleared Color #00FF11 *

Warning Color #9BF0E9 *

Indeterminate Color #FFFFFF *

Figure 7: Alarms Page

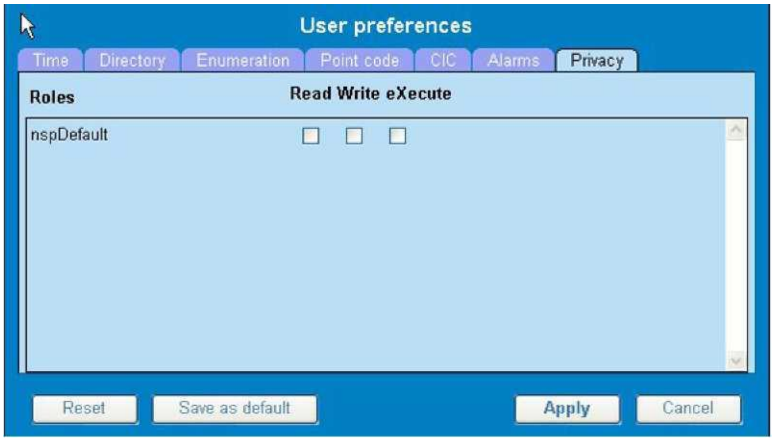
3. Click the color palette (icon on the right side of the screen) associated with the alarm status color(s) you want to modify.
   A pop-up palette window is displayed.
4. Click the color you want for the type of alarm.
   The color palette pop-up is closed and the color box for the alarm displays the selected color. The number for the color is also displayed.
5. If you want to reset the Alarm preferences to the default, click "**Reset for Alarmlist".** (The bottom **Reset** button resets all the tabbed pages to default settings.)
6. Click **Apply.**
   The changes do not take effect until you log out of and in again to NSP.

Setting Default Object Privacy

All NSP users can set default access privileges for Objects (data) they create in NSP applications. An owner has full rights to modify or delete the object. Other users are assigned to a Profile and have access to these Objects through that Profile's associated Privacy Roles.

To enter the default Object Privacy (data) settings, follow these steps:

1. Click **User preferences** in the Application board menu.
   The User Preferences window is displayed. The **Time** tab is active by default.
2. Click the **Privacy** tab.
   The Privacy page is displayed.



Roles	Read	Write	eXecute
nspDefault	□	□	□

Figure 8: Privacy Page

3. Click the appropriate box to select **Read, Write,** or **eXecute.** If you want the role to have no access to the selected object(s), ensure that no box is checked.
4. Click **Save as default.**
5. To reset all the tabbed pages to default settings, click **Reset.**
6. Click **Apply.**

   The settings are saved.

Customer Care Center

The Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Tekelec Technical Assistance Centers are located around the globe in the following locations:

Tekelec - Global

Email (All Regions): support@tekelec.com

USA *and Canada*

Phone:
1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)
1-919-460-2150 (outside continental USA and Canada)

TAC Regional Support Office Hours:
8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

Caribbean and Latin America (CALA)

Phone:
USA access code +1-800-658-5454, then 1-888-FOR-TKLC or 1-888-367-8552 (toll-free)
TAC Regional Support Office Hours (except Brazil):
10:00 a.m. through 7:00 p.m. (GMT minus 6 hours), Monday through Friday, excluding holidays

- ***Argentina***
  Phone:
  0-800-555-5246 (toll-free)

- ***Brazil***
  Phone:
  800-891-4341 (toll-free)
  TAC Regional Support Office Hours:
  8:30 a.m. through 6:30 p.m. (GMT minus 3 hours), Monday through Friday, excluding holidays

- ***Chile***
  Phone:
  1230-020-555-5468

- ***Colombia***
  Phone:
  800-912-0537

- ***Dominican Republic***
  Phone:
  1-888-367-8552

- ***Mexico***
  Phone:
  001-888-367-8552

- ***Peru***
  Phone:
  0800-53-087

- ***Puerto Rico***
  Phone:
  1-888-367-8552 (1-888-FOR-TKLC)

- ***Venezuela***
  Phone:
  0800-176-6497

Europe, Middle East, and Africa

Regional Office Hours:
8:30 a.m. through 5:00 p.m. (GMT), Monday through Friday, excluding holidays

- ***Signaling***
  Phone:
  +44 1784 467 804 (within UK)

- ***Software Solutions***
  Phone:
  +33 3 89 33 54 00

Asia

- ***India***
  Phone:
  +91 124 436 8552 or +91 124 436 8553
  TAC Regional Support Office Hours:
  10:00 a.m. through 7:00 p.m. (GMT plus 5 1/2 hours), Monday through Saturday,

excluding holidays

- ***Singapore***

  Phone:
  +65 6796 2288
  TAC Regional Support Office Hours:
  9:00 a.m. through 6:00 p.m. (GMT plus 8 hours), Monday through Friday, excluding holidays

PIC Documentation Library

PIC customer documentation and online help are created whenever significant changes are made that affect system operation or configuration. Revised editions of the documentation and online help are distributed and installed on the customer system. Consult your NSP Installation Manual for details on how to update user documentation. Additionally, a Release Notice is distributed on the Tekelec Customer Support site along with each new release of software. A Release Notice lists the PRs that have been resolved in the current release and the PRs that are known to exist in the current release.

Listed is the entire PIC documentation library of user guides.

- Security User Guide
- Alarms User Guide
- ProAlarm Viewer User Guide
- ProAlarm Configuration User Guide
- Centralized Configuration Manager Administration Guide
- Customer Care User Guide
- Alarm Forwarding Administration Guide
- Diagnostic Utility Administration Guide
- ProTraq User Guide
- ProPerf User Guide
- ProPerf Configuration User Guide
- System Alarms User Guide
- ProTrace User Guide
- Data Feed Export User Guide
- Audit Viewer Administration Guide
- ProDiag User Guide
- SigTran ProDiag User Guide
- Report Server Platform User Guide
- Reference Data User Guide
- Exported Files User Guide
- Scheduler User Guide
- Quick Start User Guide

Locate Product Documentation on the Customer Support Site

Access to Tekelec's Customer Support site is restricted to current Tekelec customers only. This section describes how to log into the Tekelec Customer Support site and locate a document. Viewing the document requires Adobe Acrobat Reader, which can be downloaded at www.adobe.com.

1. Log into the *Tekelec Customer Support* site.

   Note: If you have not registered for this new site, click the **Register Here** link. Have your customer number available. The response time for registration requests is 24 to 48 hours.

2. Click the **Product Support** tab.
3. Use the Search field to locate a document by its part number, release number, document name, or document type. The Search field accepts both full and partial entries.
4. Click a subject folder to browse through a list of related files.
5. To download a file to your location, right-click the file name and select "**Save Target As".**

Chapter2: Introduction to NSP Alarm Forwarding

Topics:

- *Alarm Forwarding Key Features*
- *Alarm Forwarding Architecture*

Alarm Forwarding Key Features

Alarm Forwarding is part of Tekelec's Network Software Platform (NSP) toolkit.
Key features include:

- A Simple Network Management Protocol (SNMP) agent compliant with ITU x721, X733
- A Dedicated Access Module for HP TeMIP
- Trap sent reliability
  - ✓ Sequence number is added to trap sent.
  - ✓ Telecommunications Management Network (TMN) can check that none were lost.
  - ✓ Re-synchronization is available.
- Acknowledge / Terminate capability from SNMP

Two alarm attributes are writable:

- ✓ Perceived Severity: Setting the value to 5 (clear) terminates the alarm in the NSP database.
- ✓ Acknowledged: Setting the value to 1 acknowledges the alarm in the NSP database.
- ✓ Terminate or "Acknowledge" action is associated with a user ID in the NSP database.

- For an alarm event, only one email is sent to a selective list of email addresses. Alarm Forwarding allows a list of email addresses to be attached to a filter. It is possible to send a particular type of alarm to a list of email addresses and another type of alarm to a different list of email addresses. These multiple email address are set when Creating a Filter and Editing a Filter.
- Each alarm is evaluated against each filter. The same alarm can pass different filter conditions and be sent to different destinations. If the same alarm passes different filters and is forwarded using SNMP in each of those filters, the alarm is sent only once since Alarm Forwarding detects this condition and SNMP has only one destination.
- Alarm termination is always forwarded if one events of this alarm has been forwarded.

also see ***NSP Forwarding MIB***.

Alarm Forwarding Architecture

Alarm Forwarding supports the forwarding of alarms to applications in an external system. It supports the following two protocols for alarm forwarding:

- Traps (SNMP)
- Mails (SMTP)

Alarm Forwarding supports the use of Filters. You can create, edit, and delete a Filter and select a forwarding destination. A Filter List provides the following information for a Filter:

- Rec No - record number; a number given for indexing alarms in the Filter alarm list
- Filter ID - unique system-generated number that identifies the Filter
- Filter Name - name of the Filter
- Destination Name - destination of the filtered alarm. It can be SNMP or SMTP or both.

Filtering criterias

You can set the forwarding criteria based on the Filters defined for the following fields:

- **Ack state**: Status regarding acknowledging status
- **Alarm Cleared User**: User who manually terminate alarm (if any)
- **Alarm ID**: Internal unique ID to group alarm events with same specific problem on same managed object.
- **Alarm Type**: ITU alarm definition (selection in list) as per [X.721] [X.733] and [X.736]
- **Managed Object Class**: Class of managed object
- **Managed Object ID**: Internal unique ID of managed object
- **Managed Object**: : Name of managed object (allowing placeholders)
- **Perceived Severity**: Perceived severity (selection in list) as per [X.721] [X.733] and [X.736]
- **Probable Cause**: Perceived severity (selection in list) as per [X.721] [X.733] and [X.736]
- **Specific Problem**: Specific problem (selection in list)
- **Trend**: Trend of severity for successive events in alarm. Initial event has MORE_SEVERE trend. It allows to get only opening and closing event for an alarm and avoid repetitive events
- **User Name**: name of acknowledging status

Note: Destination configuration is part of platform configuration. These steps (SMTP server, SNMP version, and target IP) are described in NSP installation.

SNMP traps

SNMP traps are emitted by associated NSP Alarm Forwarding sub-agent.

also see ***NSP Forwarding MIB***.

Mails

Mails are created by Weblogic service according following template:

- Title

```
NSP Alarm - <SEVERITY_NAME> event
```

- Content

```
Alarm #<ALARM_ID> raised at <ALARM_RAISED_TIME>
Managed object: <MO_NAME> (# <MO_ID>)
Specific Problem: <SPECIFIC_PROBLEM_NAME>
Additional text: <EVENT_ADDITIONAL_TEXT>
Probable cause: <ITU_PROBABLE_CAUSE_NAME>
Event summary :
[critical=<CRITICAL_COUNT>][major=<MAJOR_COUNT>][minor=<MINOR_COUNT>][warning
=<WARNING_COUNT>]
```

Note: ALARM_RAISED_TIME is formatted according default user preferences defined by an Administrator. See ***Setting Time Format***

Chapter3: Working in Alarm Forwarding

Topics

- *Accessing Alarm Forwarding*
- *Understanding Alarm Forwarding Components*
- *Using Alarm Forwarding*

Accessing Alarm Forwarding

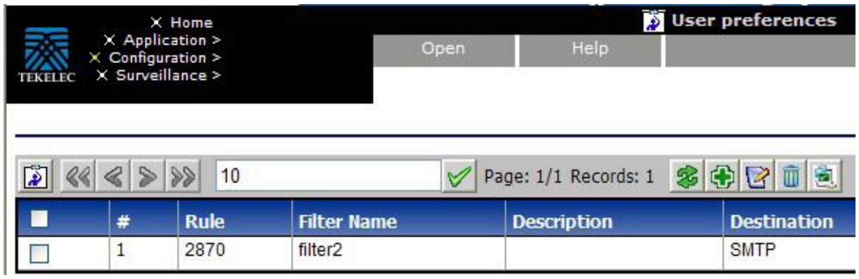
To open Alarm Forwarding, follow these steps:

Note: NSP only supports versions of IE 7.0 or later and Firefox 3.6 or later. Before using NSP, turn off the browser pop up blocker for the NSP site.

1. Log in to NSP.
   The NSP Application board is displayed.
2. Click **Alarm Forwarding.**
   The Alarm Forwarding home page is displayed.

Understanding Alarm Forwarding Components

The figure below shows the Alarm Forwarding page with the toolbar and Filters list. Toolbar icons are explained in the table below the figure.



☐	#	Rule	Filter Name	Description	Destination
☐	1	2870	filter2		SMTP

Figure 9: Alarm Forwarding Page

Alarm Forwarding Toolbar

Table 1: Alarm Forwarding Toolbar Icons

Icon	Explanation
⏩	Navigation arrow -- moves back and forth among the records. This example is the arrow to move to next page.
✚	Filter -- adds a Filter, defining the types of alarms to be forwarded and their destination
☰	Column Select Record sets the order of the columns
✎	Edit Filter edits an existing filter's definition
🗑	Delete Filter deletes a selected filter

Icon	Explanation
↻	Refresh Page resets display to include the most current data
10	Records Per Page number of records to display on a page
✓	Change Records per Page -- resets display to include the number of Records per Page

Note: Do not use the Function Keys (F1 through F12) when using NSP. Function keys work in unexpected ways. For example, the F1 key does not open NSP help but opens the help for the browser in use. The F5 key does not refresh a specific screen, but refreshes the entire session and results in a loss of any entered information.

Using Alarm Forwarding

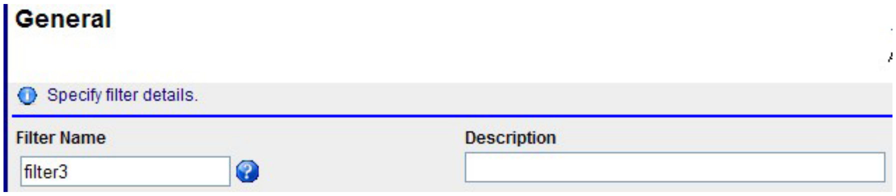
This section explains how to set conditions and destinations for forwarding alarms.

Creating a Filter

Filters define the types of alarms to be forwarded and their destination. Filters return True or False results depending upon whether the alarm should be forwarded or not. Each Filter that returns "True" is forwarded to its specified destination.

To create a Filter,

1. Click the Add Filter icon ➕ on the toolbar
   The Create new Filter dialog is displayed.



General

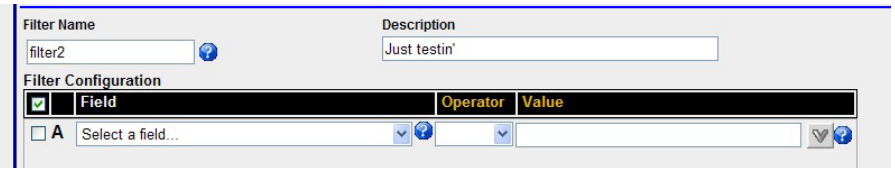
Specify filter details.

Filter Name: filter3

Description:

Figure 10: Create New Filter Dialog

2. Type in a Filter Name and Description.
3. Type in Description.
4. Select Filter and ➕ (Add).
5. Select a Field, Operator, and Value from the drop-down menus.



Filter Name: filter2

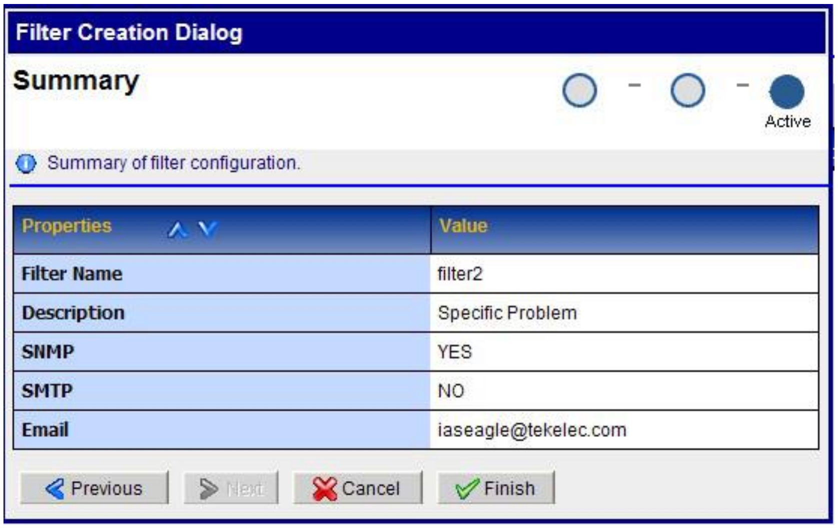
Description: Just testin'

Filter Configuration

☑		Field	Operator	Value
□	A	Select a field...		

Figure 11: Filter Configuration Display

6. Enter an Expression.
7. Select Next to advance to the Destination display.
8. Select SNMP and/or SMTP.
9. Enter Email list (addresses) information.
10. To advance to the Filter Creation Dialog Summary display, select Next



Filter Creation Dialog

Summary

○ - ○ - ● Active

Summary of filter configuration.

Properties	Value
Filter Name	filter2
Description	Specific Problem
SNMP	YES
SMTP	NO
Email	iaseagle@tekelec.com

Figure 12: Summary Dialog Display

11. If this information on the Summary display is correct, select finish create this filter. If there are errors in this summary information, select the previous to return to the display to correct the errors.
12. To add another filter, repeat from *Click the* Add Filter icon on the toolbar

Editing a Filter

To edit an existing Filter:

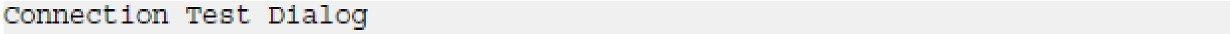
1. Select a Filter from the Filter table.
2. Click the Edit Filter icon on the toolbar.
   The Filter Creation Dialog is displayed.
3. Modify the appropriate field(s) as needed.

For specific information on fields and options, see *Creating a Filter*.

4. Click **Next.**
   The Select Forwarding Destination dialog is displayed.
5. Update Destination information as necessary.
   Note: For SNMP, only one trap destination can be defined. For SMTP, multiple email destinations are permitted.
6. Click Finish to save the record changes.

Alarm Forwarding Test Connection

This section provides additional information referenced from the



Connection Test Dialog

s

creen when using the **Test Connection** GUI icon.

Test Connection for SMTP

The configurator should verify the SMTP address, SMTP availability thru firewalls, and SMTP access mode. Secured destinations require additional parameters be defined and are described in the Installation Document.

1. If the message was received in the targeted mail box, the test was successful. This procedure is complete.

If the message is not in the targeted mail box, continue with this procedure.

2. Use the Audit Viewer application to verify if a mail sending error is logged.

3. Contact the Tekelec

Customer Care Center to investigate and help determine the correct SMTP configuration.

Test Connection for SNMP

The configurator should check the JMX agent log on the NSP primary to identify any SNMP agent configuration errors, verify the SNMP address, and the SNMP availability thru firewalls. Secured destinations require additional parameters be defined and are described in the Installation Document.

1. Verify the test trap was received by the management system. If the test trap was received by the management system, the test was successful. This procedure is complete.

   If the test trap was not received by the management system, continue with this procedure.

2. Contact the Tekelec

Customer Care Center to investigate and help determine the correct SNMP configuration.

Chapter4: SNMP Agent

Topics

- *SNMP Overview*
- *NSP Forwarding MIB*

SNMP Overview

The main features of the Simple Network Management Protocol (SNMP) agent of Network Software Platform (NSP) Forwarding are explained below.

Overview of NSP Database

- The Management Information Base (MIB) contains Managed Object types, Managed Objects, and opened alarms in specific tables.
- The MIB is loaded at SNMP agent startup with metadata and opened alarms already forwarded.

Validation of Traps Sent

- Traps contain a sequence number (since agent startup) that permits Telecommunications Management Network (TMN) to check that none were lost.
- In case of a gap (lost trap) or if the number is lower, the process is restarted and TNM can re-synchronize its database by querying the opened alarms table.

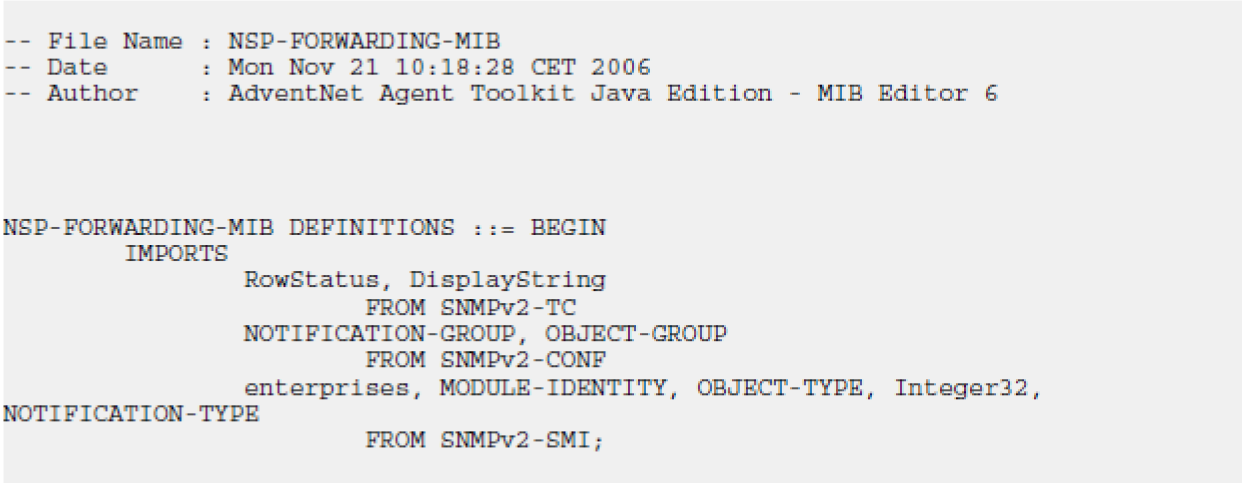
Acknowledgement or Termination from SNMP

- Change in an alarm's writable attributes is reflected in ProAlarm Viewer and System Alarms.
- Setting the NspAlarmAcknowledged attribute of an alarm table entry to True (1) acknowledges that alarm.
- Setting the NspAlarmPerceivedSeverity attribute of an alarm table entry to Cleared (5) terminates an alarm.

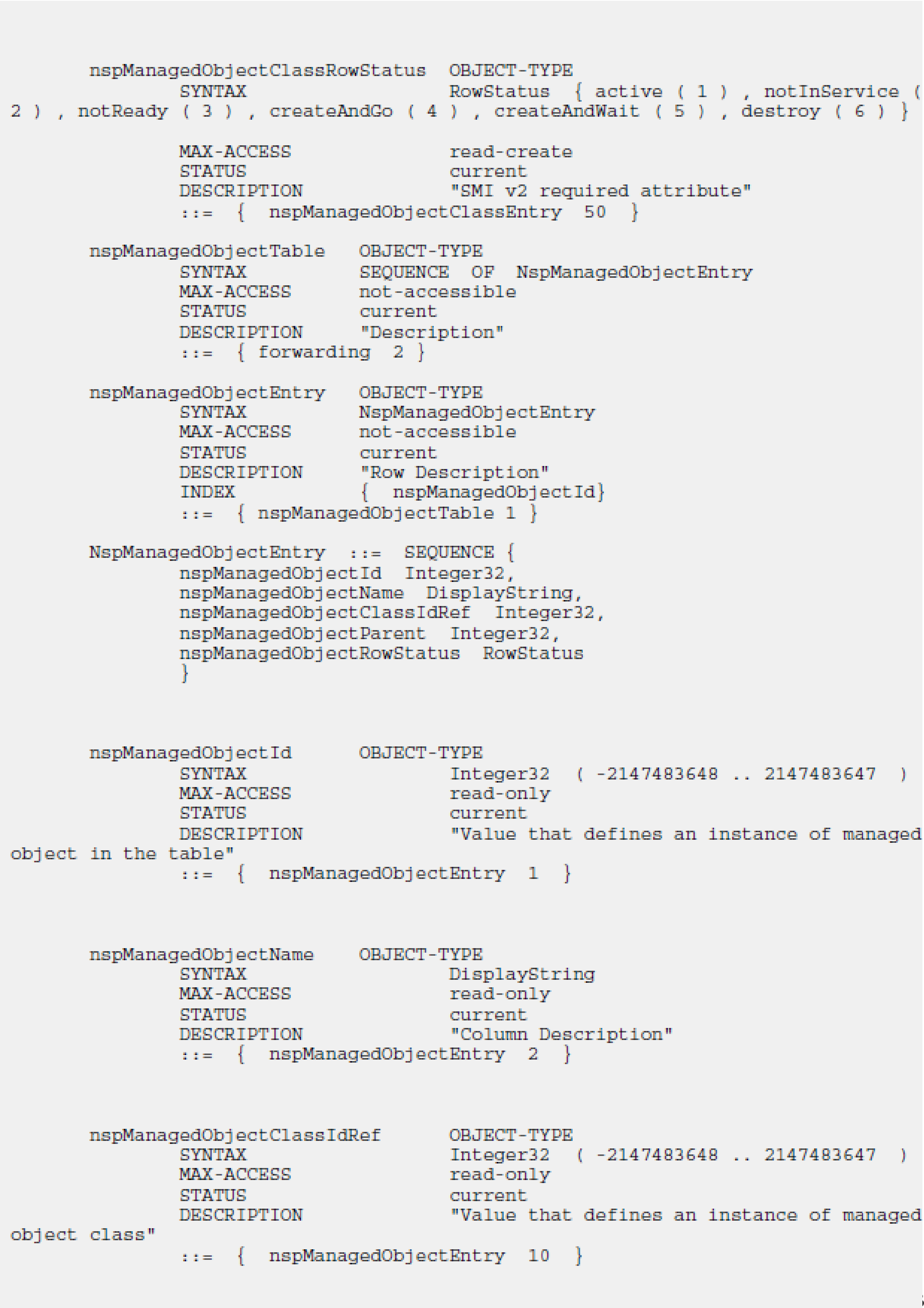
A dedicated Access Module for HP TeMIP is available to integrate easily with the NSP Forwarding SNMP agent.

NSP Forwarding MIB

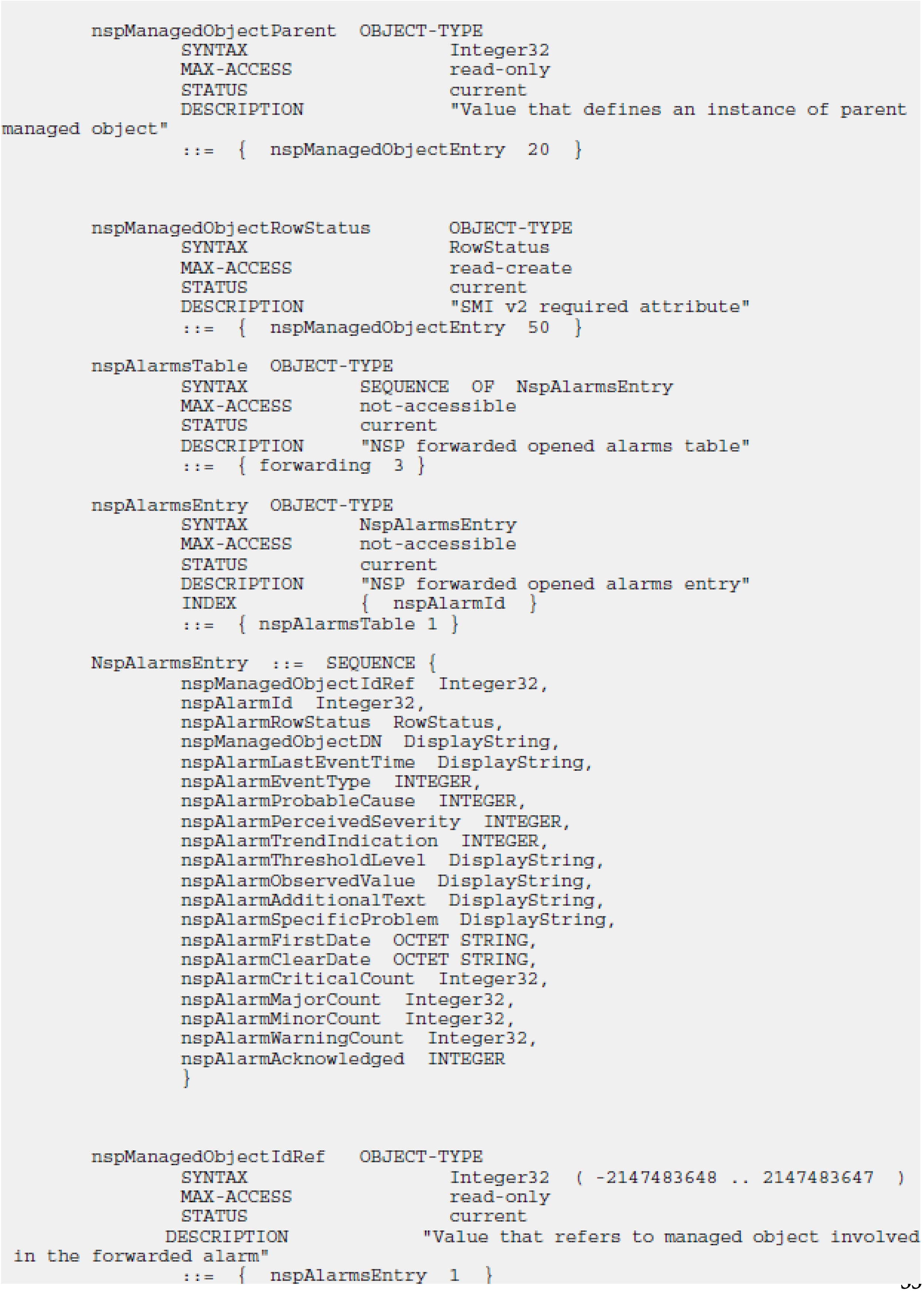
Shown here is the NSP-Forwarding-MIB, which is located on the NSP server at
/usr/TKLC/nsp/nsp-package/forwarding/target/misc/NSP-FORWARDING-MIB



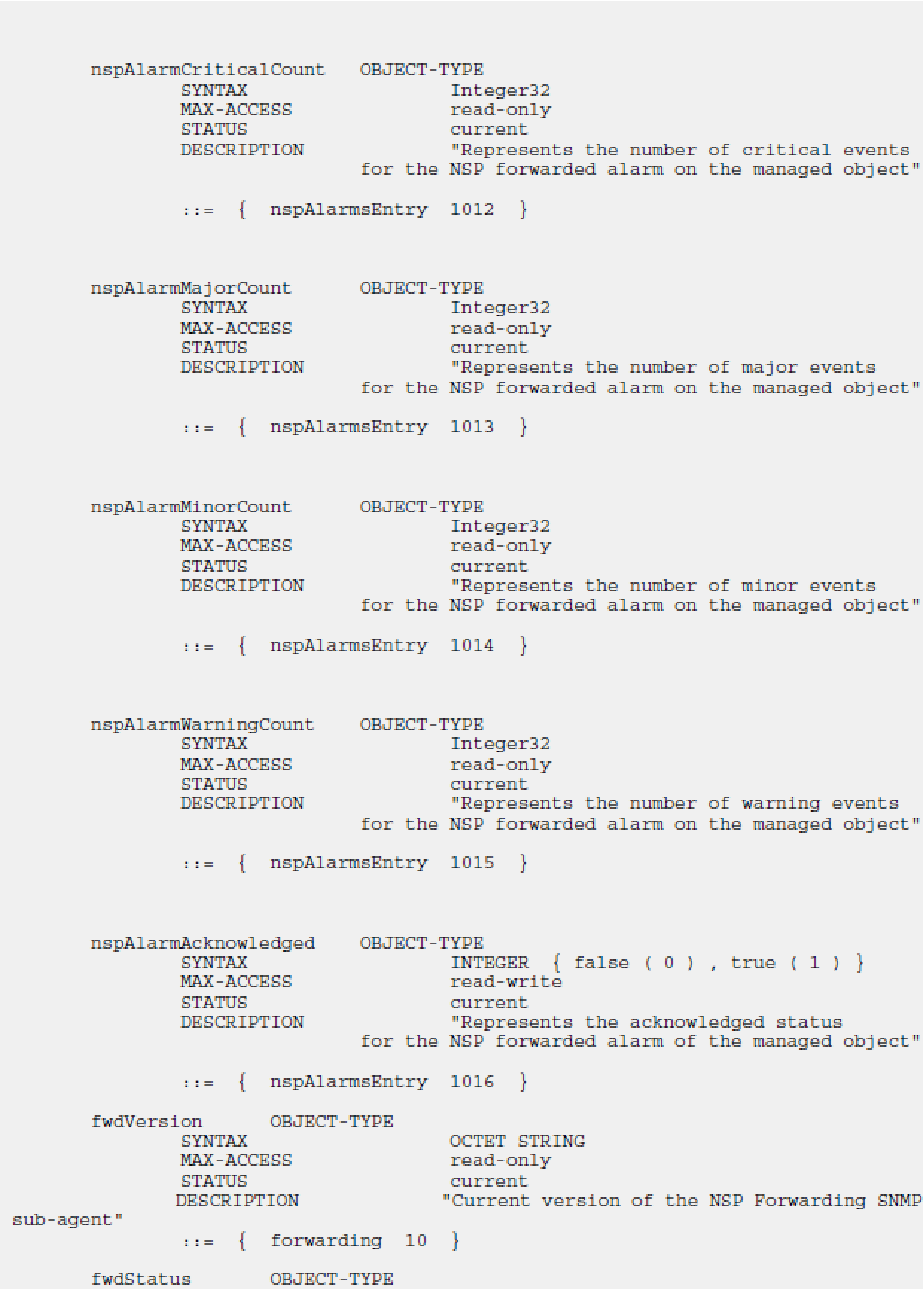
```
-- File Name : NSP-FORWARDING-MIB
-- Date      : Mon Nov 21 10:18:28 CET 2006
-- Author    : AdventNet Agent Toolkit Java Edition - MIB Editor 6



NSP-FORWARDING-MIB DEFINITIONS ::= BEGIN
        IMPORTS
                RowStatus, DisplayString
                        FROM SNMPv2-TC
                NOTIFICATION-GROUP, OBJECT-GROUP
                        FROM SNMPv2-CONF
                enterprises, MODULE-IDENTITY, OBJECT-TYPE, Integer32,
NOTIFICATION-TYPE
                        FROM SNMPv2-SMI;
        steleus MODULE-IDENTITY
                LAST-UPDATED    "200602131148Z"
                ORGANIZATION    "Tekelec"
                CONTACT-INFO    "ttprocessing@tekelec.com"
                DESCRIPTION             "Description"
                REVISION                "200602131148Z"
                DESCRIPTION             "NSP module"
                ::=  {  enterprises  4404  }

        nsp     OBJECT IDENTIFIER
                ::=  {  steleus  8  }

        forwarding      OBJECT IDENTIFIER
                ::=  {  nsp  6  }

        nspManagedObjectClassTable      OBJECT-TYPE
                SYNTAX          SEQUENCE  OF  NspManagedObjectClassEntry
                MAX-ACCESS      not-accessible
                STATUS          current
                DESCRIPTION     "NSP managed object class table"
                ::=  { forwarding  1 }

        nspManagedObjectClassEntry      OBJECT-TYPE
                SYNTAX          NspManagedObjectClassEntry
                MAX-ACCESS      not-accessible
                STATUS          current
                DESCRIPTION     "NSP managed object class entry"
                INDEX           {  nspManagedObjectClassId  }
                ::=  { nspManagedObjectClassTable 1 }

        NspManagedObjectClassEntry  ::=  SEQUENCE {
                nspManagedObjectClassId  Integer32,
                nspManagedObjectClassName  DisplayString,
                nspManagedObjectClassDescription  DisplayString,
                nspManagedObjectClassRowStatus  RowStatus
                }



        nspManagedObjectClassId OBJECT-TYPE
                SYNTAX                  Integer32  ( -2147483648 .. 2147483647  )
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Value that defines an instance of managed
 object class in the table"
                ::=  {  nspManagedObjectClassEntry  1  }



        nspManagedObjectClassName       OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "NSP managed object class instance name"
                ::=  {  nspManagedObjectClassEntry  2  }



        nspManagedObjectClassDescription        OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "NSP managed object class instance
description"
                ::=  {  nspManagedObjectClassEntry  3  }
```



```
       nspManagedObjectClassRowStatus  OBJECT-TYPE
               SYNTAX                  RowStatus  { active ( 1 ) , notInService (
2 ) , notReady ( 3 ) , createAndGo ( 4 ) , createAndWait ( 5 ) , destroy ( 6 ) }

               MAX-ACCESS              read-create
               STATUS                  current
               DESCRIPTION             "SMI v2 required attribute"
               ::=  {  nspManagedObjectClassEntry  50  }

       nspManagedObjectTable   OBJECT-TYPE
               SYNTAX          SEQUENCE  OF  NspManagedObjectEntry
               MAX-ACCESS      not-accessible
               STATUS          current
               DESCRIPTION     "Description"
               ::=  { forwarding  2 }

       nspManagedObjectEntry   OBJECT-TYPE
               SYNTAX          NspManagedObjectEntry
               MAX-ACCESS      not-accessible
               STATUS          current
               DESCRIPTION     "Row Description"
               INDEX           {  nspManagedObjectId}
               ::=  { nspManagedObjectTable 1 }

       NspManagedObjectEntry  ::=  SEQUENCE {
               nspManagedObjectId  Integer32,
               nspManagedObjectName  DisplayString,
               nspManagedObjectClassIdRef  Integer32,
               nspManagedObjectParent  Integer32,
               nspManagedObjectRowStatus  RowStatus
               }



       nspManagedObjectId      OBJECT-TYPE
               SYNTAX                  Integer32  ( -2147483648 .. 2147483647  )
               MAX-ACCESS              read-only
               STATUS                  current
               DESCRIPTION             "Value that defines an instance of managed
object in the table"
               ::=  {  nspManagedObjectEntry  1  }



       nspManagedObjectName    OBJECT-TYPE
               SYNTAX                  DisplayString
               MAX-ACCESS              read-only
               STATUS                  current
               DESCRIPTION             "Column Description"
               ::=  {  nspManagedObjectEntry  2  }



       nspManagedObjectClassIdRef      OBJECT-TYPE
               SYNTAX                  Integer32  ( -2147483648 .. 2147483647  )
               MAX-ACCESS              read-only
               STATUS                  current
               DESCRIPTION             "Value that defines an instance of managed
object class"
               ::=  {  nspManagedObjectEntry  10  }
```

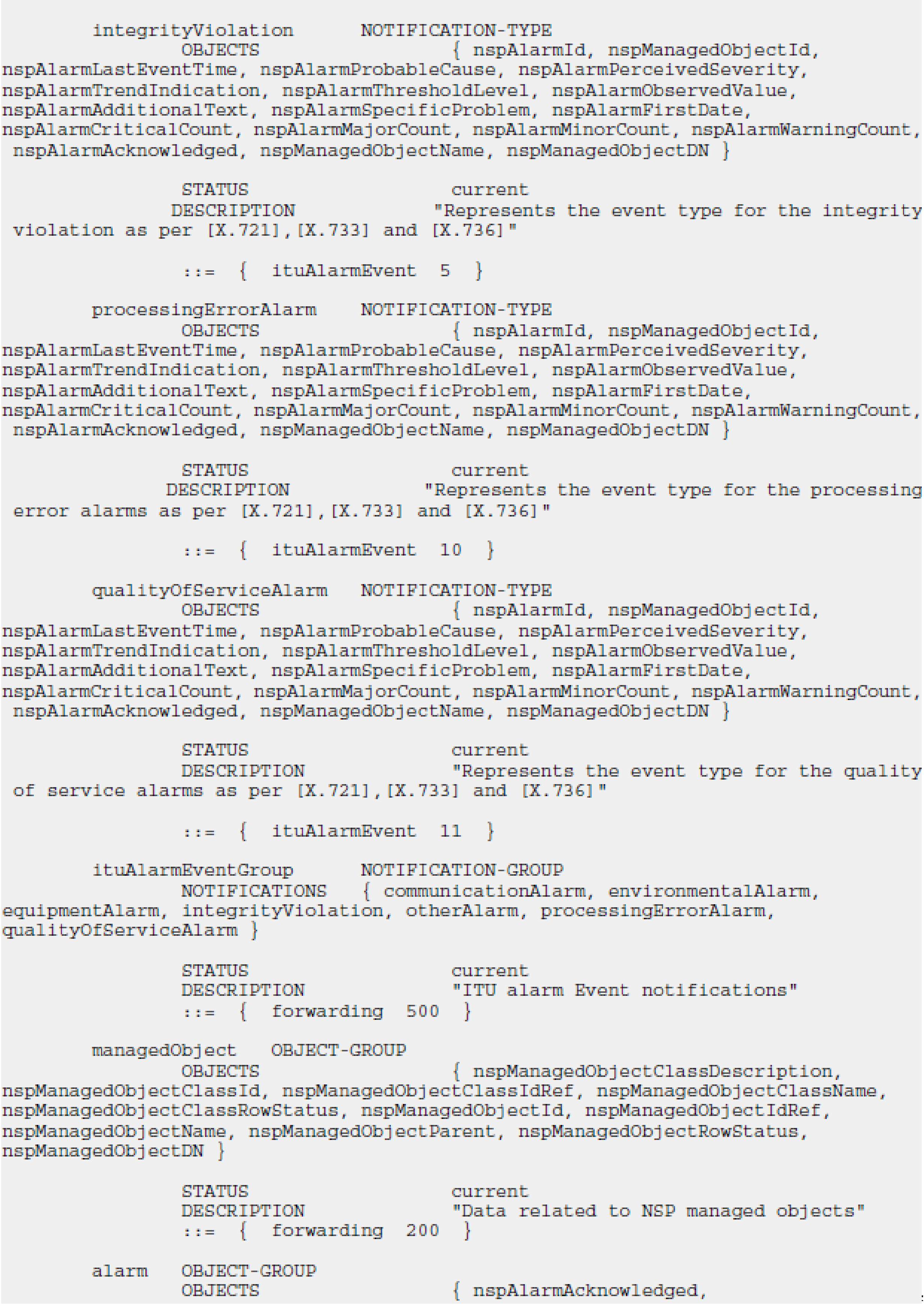


```
        nspManagedObjectParent  OBJECT-TYPE
                SYNTAX                  Integer32
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Value that defines an instance of parent
managed object"
                ::=  {  nspManagedObjectEntry  20  }



        nspManagedObjectRowStatus       OBJECT-TYPE
                SYNTAX                  RowStatus
                MAX-ACCESS              read-create
                STATUS                  current
                DESCRIPTION             "SMI v2 required attribute"
                ::=  {  nspManagedObjectEntry  50  }

        nspAlarmsTable  OBJECT-TYPE
                SYNTAX          SEQUENCE  OF  NspAlarmsEntry
                MAX-ACCESS      not-accessible
                STATUS          current
                DESCRIPTION     "NSP forwarded opened alarms table"
                ::=  { forwarding  3 }

        nspAlarmsEntry  OBJECT-TYPE
                SYNTAX          NspAlarmsEntry
                MAX-ACCESS      not-accessible
                STATUS          current
                DESCRIPTION     "NSP forwarded opened alarms entry"
                INDEX           {  nspAlarmId  }
                ::=  { nspAlarmsTable 1 }

        NspAlarmsEntry  ::=  SEQUENCE {
                nspManagedObjectIdRef  Integer32,
                nspAlarmId  Integer32,
                nspAlarmRowStatus  RowStatus,
                nspManagedObjectDN  DisplayString,
                nspAlarmLastEventTime  DisplayString,
                nspAlarmEventType  INTEGER,
                nspAlarmProbableCause  INTEGER,
                nspAlarmPerceivedSeverity  INTEGER,
                nspAlarmTrendIndication  INTEGER,
                nspAlarmThresholdLevel  DisplayString,
                nspAlarmObservedValue  DisplayString,
                nspAlarmAdditionalText  DisplayString,
                nspAlarmSpecificProblem  DisplayString,
                nspAlarmFirstDate  OCTET STRING,
                nspAlarmClearDate  OCTET STRING,
                nspAlarmCriticalCount  Integer32,
                nspAlarmMajorCount  Integer32,
                nspAlarmMinorCount  Integer32,
                nspAlarmWarningCount  Integer32,
                nspAlarmAcknowledged  INTEGER
                }



        nspManagedObjectIdRef   OBJECT-TYPE
                SYNTAX                  Integer32  ( -2147483648 .. 2147483647  )
                MAX-ACCESS              read-only
                STATUS                  current
               DESCRIPTION             "Value that refers to managed object involved
 in the forwarded alarm"
                ::=  {  nspAlarmsEntry  1  }
        nspAlarmId      OBJECT-TYPE
                SYNTAX                  Integer32  ( -2147483648 .. 2147483647  )
                MAX-ACCESS              read-only
                STATUS                  current
               DESCRIPTION             "Value that defines an instance of forwarded
 alarm"
                ::=  {  nspAlarmsEntry  2  }



        nspAlarmRowStatus       OBJECT-TYPE
                SYNTAX                  RowStatus  { active ( 1 ) , notInService (
 2 ) , notReady ( 3 ) , createAndGo ( 4 ) , createAndWait ( 5 ) , destroy ( 6 ) }

                MAX-ACCESS              read-create
                STATUS                  current
                DESCRIPTION             "SMI v2 required attribute"
                ::=  {  nspAlarmsEntry  50  }



        nspManagedObjectDN      OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Distinguished name that refers to managed
 object involved in the forwarded alarm"

                ::=  {  nspAlarmsEntry  100  }

        nspAlarmLastEventTime   OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Last event time in ASN.1 format
                                for the last event of the NSP forwarded alarm on
the managed object"
                ::=  {  nspAlarmsEntry  1000  }



        nspAlarmProbableCause   OBJECT-TYPE
                SYNTAX                  INTEGER  { adapterError ( 1 ) ,
applicationSubsystemFailure ( 2 ) , bandwidthReduced ( 3 ) , callEstablishmentError
 ( 4 ) , communicationsprotocolError ( 5 ) , communicationsSubsystemFailure ( 6 )
, configurationOrCustomizationError ( 7 ) , congestion ( 8 ) , corruptData ( 9 ) ,
 cpuCyclesLimitExceeded ( 10 ) , dataSetOrModemError ( 11 ) , degradedSignal ( 12
) , dteDceInterfaceError ( 13 ) , enclosureDoorOpen ( 14 ) , equipmentMalfunction
( 15 ) , excessiveVibration ( 16 ) , fileError ( 17 ) , fireDetected ( 18 ) ,
floodDetected ( 19 ) , framingError ( 20 ) , heatingVentCoolingSystemnspblem ( 21
) , humidityUnacceptable ( 22 ) , inputOutputDeviceError ( 23 ) , inputDeviceError
 ( 24 ) , lanError ( 25 ) , leakDetected ( 26 ) , localNodeTransmissionError ( 27
) , lossOfFrame ( 28 ) , lossOfSignal ( 29 ) , materialSupplyExhausted ( 30 ) ,
multiplexerproblem ( 31 ) , outOfMemory ( 32 ) , ouputDeviceError ( 33 ) ,
performanceDegraded ( 34 ) , powerproblem ( 35 ) , pressureUnacceptable ( 36 ) ,
processorproblem ( 37 ) , pumpFailure ( 38 ) , queueSizeExceeded ( 39 ) ,
receiveFailure ( 40 ) , receiverFailure ( 41 ) , remoteNodeTransmissionError ( 42
) , resourceAtOrNearingCapacity ( 43 ) , responseTimeExecessive ( 44 ) ,
retransmissionRateExcessive ( 45 ) , softwareError ( 46 ) ,
softwareprogramAbnormallyTerminated ( 47 ) , softwareprogramError ( 48 ) ,
storageCapacityproblem ( 49 ) , temperatureUnacceptable ( 50 ) , thresholdCrossed
( 51 ) , timingproblem ( 52 ) , toxicLeakDetected ( 53 ) , transmitFailure ( 54 )
, transmitterFailure ( 55 ) , underlyingResourceUnavailable ( 56 ) , versionMismatch
 ( 57 ) , authenticationFailure ( 58 ) , breachOfConfidentiality ( 59 ) , cableTamper
 ( 60 ) , delayedInformation ( 61 ) , denialOfService ( 62 ) , duplicateInformation
 ( 63 ) , informationMissing ( 64 ) , informationModificationDetected ( 65 ) ,
informationOutOfSequence ( 66 ) , intrusionDetection ( 67 ) , keyExpired ( 68 ) ,
nonRepudiationFailure ( 69 ) , outOfHoursActivity ( 70 ) , outOfService ( 71 ) ,
proceduralError ( 72 ) , unauthorizedAccessAttempt ( 73 ) , unexpectedInformation
( 74 ) }

                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the probable cause values for
the alarms as per [X.721], [X.733] and [X.736]

                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1001  }



        nspAlarmPerceivedSeverity       OBJECT-TYPE
                SYNTAX                  INTEGER  { indeterminate ( 0 ) , critical
( 1 ) , major ( 2 ) , minor ( 3 ) , warning ( 4 ) , cleared ( 5 ) }

                MAX-ACCESS              read-write
                STATUS                  current
                DESCRIPTION             "Represents the perceived severity values
for the alarms as per [X.733] and [X.721]

                               for the NSP  forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1002  }



        nspAlarmTrendIndication OBJECT-TYPE
                SYNTAX                  INTEGER  { lessSevere ( 0 ) , noChange ( 1
 ) , moreSevere ( 2 ) }
                MAX-ACCESS              read-only
                STATUS                  current
               DESCRIPTION             "Represents the trend indication values for
 the alarms as per [X.733]
                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1003  }



        nspAlarmThresholdLevel  OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the threshold level indication
 values (real) for the alarms as per [X.733]

                                for the last event of the NSP forwarded alarm on
the managed object"
                ::=  {  nspAlarmsEntry  1004  }



        nspAlarmObservedValue   OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the threshold observed values
(real) for the alarms as per [X.733]
                                for the last event of the NSP forwarded alarm on
the managed object"
                ::=  {  nspAlarmsEntry  1005  }



        nspAlarmAdditionalText  OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the additional text field for
the alarm as per [X.733]
                                for the last event of the NSP forwarded alarm on
the managed object"
                ::=  {  nspAlarmsEntry  1006  }

        nspAlarmEventType       OBJECT-TYPE
                SYNTAX                  INTEGER  { otherAlarm ( 1 ) ,
communicationAlarm ( 2 ) , environmentalAlarm ( 3 ) , equipmentAlarm ( 4 ) ,
integrityViolation ( 5 ) , processingErrorAlarm ( 10 ) , qualityOfServiceAlarm ( 11
 ) }

                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the ITU event type value for
the alarms as per [X.721], [X.733] and [X.736]

                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1007 }

        nspAlarmSpecificProblem OBJECT-TYPE
                SYNTAX                  DisplayString
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the specific problem name
                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1008  }



        nspAlarmFirstDate       OBJECT-TYPE
                SYNTAX                  OCTET STRING
                MAX-ACCESS              read-only
                STATUS                  current
               DESCRIPTION             "Represents the raised date in ASN.1 format

                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1010  }



        nspAlarmClearDate       OBJECT-TYPE
                SYNTAX                  OCTET STRING
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the clear date in ASN.1 format

                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1011  }
```



```
        nspAlarmCriticalCount   OBJECT-TYPE
                SYNTAX                  Integer32
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the number of critical events
                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1012   }



        nspAlarmMajorCount      OBJECT-TYPE
                SYNTAX                  Integer32
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the number of major events
                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1013   }



        nspAlarmMinorCount      OBJECT-TYPE
                SYNTAX                  Integer32
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the number of minor events
                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1014   }



        nspAlarmWarningCount    OBJECT-TYPE
                SYNTAX                  Integer32
                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Represents the number of warning events
                                for the NSP forwarded alarm on the managed object"

                ::=  {  nspAlarmsEntry  1015   }



        nspAlarmAcknowledged    OBJECT-TYPE
                SYNTAX                  INTEGER  { false ( 0 ) , true ( 1 ) }
                MAX-ACCESS              read-write
                STATUS                  current
                DESCRIPTION             "Represents the acknowledged status
                                for the NSP forwarded alarm of the managed object"

                ::=  {  nspAlarmsEntry  1016   }

        fwdVersion      OBJECT-TYPE
                SYNTAX                  OCTET STRING
                MAX-ACCESS              read-only
                STATUS                  current
               DESCRIPTION             "Current version of the NSP Forwarding SNMP
sub-agent"
                ::=  {  forwarding  10  }

        fwdStatus       OBJECT-TYPE
```

```
                SYNTAX                  INTEGER  { allGood ( 0 ) , failure ( 1 ) }

                MAX-ACCESS              read-only
                STATUS                  current
                DESCRIPTION             "Global state of the NSP Forwarding SNMP
sub-agent"
                ::=  {  forwarding  11  }

        ituAlarmEvent   OBJECT IDENTIFIER
                ::=  {  forwarding  733  }

        otherAlarm      NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate, nspAlarmClearDate,
 nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
               DESCRIPTION             "Represents the event type for other alarms
 as per [X.721],[X.733] and [X.736]"
                ::=  {  ituAlarmEvent  1  }

        communicationAlarm      NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate, nspAlarmClearDate,
 nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
                DESCRIPTION             "Represents the event type for the
communication alarms as per [X.721],[X.733] and [X.736]"

                ::=  {  ituAlarmEvent  2  }

        environmentalAlarm      NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate, nspAlarmClearDate,
 nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
              DESCRIPTION            "Represents the event type for the environment
 alarms as per [X.721],[X.733] and [X.736]"

                ::=  {  ituAlarmEvent  3  }

        equipmentAlarm  NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
               DESCRIPTION             "Represents the event type for the equipment
 alarms as per [X.721],[X.733] and [X.736]"

                ::=  {  ituAlarmEvent  4  }
```



```
        integrityViolation      NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
               DESCRIPTION             "Represents the event type for the integrity
 violation as per [X.721],[X.733] and [X.736]"

                ::=  {  ituAlarmEvent  5  }

        processingErrorAlarm    NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
               DESCRIPTION            "Represents the event type for the processing
 error alarms as per [X.721],[X.733] and [X.736]"

                ::=  {  ituAlarmEvent  10  }

        qualityOfServiceAlarm   NOTIFICATION-TYPE
                OBJECTS                 { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }

                STATUS                  current
                DESCRIPTION             "Represents the event type for the quality
 of service alarms as per [X.721],[X.733] and [X.736]"

                ::=  {  ituAlarmEvent  11  }

        ituAlarmEventGroup      NOTIFICATION-GROUP
                NOTIFICATIONS   { communicationAlarm, environmentalAlarm,
equipmentAlarm, integrityViolation, otherAlarm, processingErrorAlarm,
qualityOfServiceAlarm }

                STATUS                  current
                DESCRIPTION             "ITU alarm Event notifications"
                ::=  {  forwarding  500  }

        managedObject   OBJECT-GROUP
                OBJECTS                 { nspManagedObjectClassDescription,
nspManagedObjectClassId, nspManagedObjectClassIdRef, nspManagedObjectClassName,
nspManagedObjectClassRowStatus, nspManagedObjectId, nspManagedObjectIdRef,
nspManagedObjectName, nspManagedObjectParent, nspManagedObjectRowStatus,
nspManagedObjectDN }

                STATUS                  current
                DESCRIPTION             "Data related to NSP managed objects"
                ::=  {  forwarding  200  }

        alarm   OBJECT-GROUP
                OBJECTS                 { nspAlarmAcknowledged,
nspAlarmAdditionalText, nspAlarmClearDate, nspAlarmCriticalCount, nspAlarmFirstDate,
 nspAlarmId, nspAlarmLastEventTime, nspAlarmMajorCount, nspAlarmMinorCount,
nspAlarmObservedValue, nspAlarmPerceivedSeverity, nspAlarmProbableCause,
nspAlarmEventType, nspAlarmRowStatus, nspAlarmSpecificProblem, nspAlarmThresholdLevel,
 nspAlarmTrendIndication, nspAlarmWarningCount }

                STATUS                  current
                DESCRIPTION             "Data related to NSP alarms"
                ::=  {  forwarding  300  }

        forward OBJECT-GROUP
                OBJECTS                 {fwdVersion, fwdStatus}
                STATUS                  current
                DESCRIPTION             "Data related to NSP forwarding module"
                ::=  {  forwarding  100  }

END
```